

Positive Conflict Resolution



Personal conflict is the main reason employees leave a job. This workshop helps managers and HR professionals create an environment where employees can proactively understand one another and solve interpersonal conflict for positive outcomes.

Workshop Info

Pricing* \$9,000

Max Participants 25

Length & Delivery 1-day In-Person or Virtual

Pricing includes customization, all workshop material, and follow-up coaching for 1-year.

**Talk with an IFI consultant for additional pricing, content and delivery options.*

Participant Outcomes

- **Understand causes of interpersonal conflict** and how to respond to individual needs
- Use **active listening techniques** to hear what others are really saying
- Develop an **interpersonal communication strategy** to nurture positive relationships
- Communicate effectively to find solutions when facing **negative situations**

Material Covered

- Solving Interpersonal Problems
 1. Understanding Motivations & Values
 2. Waves of Social Change
 3. Emotional Intelligence
 4. Gaining Customer Commitment
- Solving Communication Problems with Assertive Communication

Organizational Outcomes

- Decreased Employee Turnover
- More effective teams
- Workplace culture that creates respect



Just a Little Bit Better

Habits & skills form when we consistently and regularly apply principles, becoming just a little bit better one "drop" at a time.

Our training process transfers skill through:

- **Pre-workshop customization**
- **Engaging, tool-based workshops**
 - Fun, 70% exercise-based workshops
- **Regular post-workshop follow-up**
 - Follow-up for one year following training

Find out more at <https://ifitraining.com/pcr>