# **Effective Business Development**





This in-depth workshop is designed to help business development professionals understand what drives their clients, create client-focused communication and build effective champions for your organization.

### **Participant Outcomes**

- Understand what drives current and potential clients
- · Communicate clearly to meet client needs
- Develop customer action strategies to build long-term customer relationships
- Effectively recognize and explain company and competitor strengths and weakness

#### **Material Covered**

- **Customer Relationships**
- The 3-Stages of Relationship Development
  - 1. Understanding Customers Motivations
  - 2. Finding Compatibility
  - 3. Gaining Customer Commitment
- **Effective Sales**
- The Art of Persuasion & Compelling Communication

Length & Delivery

2-day, 2 Consultant In-Person or Virtual

Pricing includes customization, all workshop material, and follow-up coaching for 1-year.

\*Talk with an IFI consultant for additional pricing, content and delivery options.

#### **Organizational Outcomes**

- Improved sales prospect conversion
- Happier sales professionals
- Increased employee engagement
- Decreased turnover



## Just a Little Bit Better

Habits & skills form when we consistently and regularly apply principles, becoming just a little bit better one "drop" at a time.

Our training process transfers skill through:

- Pre-workshop customization
- Engaging, tool-based workshops
  - Fun, 70% exercise-based workshops
- Regular post-workshop follow-up
  - Follow-up for one year following training

Find out more at <a href="https://ifitraining.com/ebd">https://ifitraining.com/ebd</a>