# **Technical Communication**



Technical professionals provide insight to make critical business decisions. This 3-day workshop enables engineers, financial analysts and other professionals to communicate detailed information clearly with documents and in-person to both technical and non-technical audiences.

### **Participant Outcomes**

- Get your point across with appropriate content, length and level of detail
- Reduce writing time by 30-50% with IFI Training's 4mat tools
- Revise and edit documents for content, clarity, and accuracy for positive action
- Use visuals to convey technical information effectively
- Engage customers in a professional manner

#### **Material Covered**

- The Process Approach
  - Audience Analysis & Design
  - Support & Visuals
  - Editing & Refining the Message
  - Delivery Skills
- Document Organization
- Avoid the "Expert Syndrome"

**Max Participants** 

20

**Length & Delivery** 

3-day, 2 Consultant In-Person or Virtual

Pricing includes customization, all workshop material, and follow-up coaching for 1-year.

\*Talk with an IFI consultant for additional pricing, content and delivery options.

#### **Organizational Outcomes**

- Increased customer satisfaction
- Improved quality of work
- Quicker, more productive employees
- Better communication between departments
- Encourage repeat business



## **Just a Little Bit Better**

Habits & skills form when we consistently and regularly apply principles, becoming just a little bit better one "drop" at a time.

Our training process transfers skill through:

- Pre-workshop customization
- **Engaging, tool-based workshops** 
  - Fun, 70% exercise-based workshops
- Regular post-workshop follow-up
  - Follow-up for one year following training

Find out more at <a href="https://ifitraining.com/tc">https://ifitraining.com/tc</a>