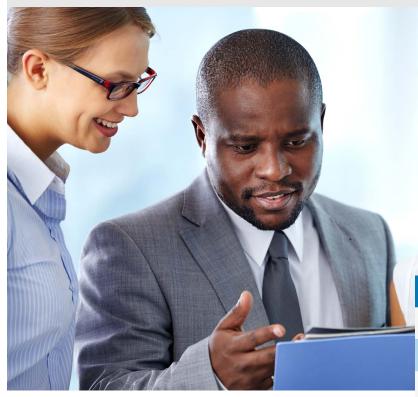
Communications Excellence



Oral, written, and interpersonal communication all play vital roles in working with colleagues and clients. This multi-day workshop is a master class to help participants use tools effectively in all three forms of business communication.

Participant Outcomes

- · Quickly organize and design client-centered messages
- Choose the right form of communication for vour audience
- · Learn how our business environment is changing and how to keep up
- Correct the most common mistakes in communicating with customers & coworkers

Material Covered

- The Process Approach
- Communication Delivery
- Strategic Listening
- Understanding Audience & Collaborators
- Adapting Communication



Pricing*

\$19,000

Max Participants

25

Length & Delivery

2-day, 2 Consultant In-Person or Virtual

Pricing includes customization, all workshop material, and follow-up coaching for 1-year.

*Talk with an IFI consultant for additional pricing, content and delivery options.

Organizational Outcomes

- Fewer miscommunication errors
- Less interpersonal conflict
- Quicker, better constructed communication



Just a Little Bit Better

Habits & skills form when we consistently and regularly apply principles, becoming just a little bit better one "drop" at a time.

Our training process transfers skill through:

- Pre-workshop customization
- Engaging, tool-based workshops
 - Fun, 70% exercise-based workshops
- Regular post-workshop follow-up
 - Follow-up for one year following training

Find out more at https://ifitraining.com/ce

